

July 25, 2019

ADDENDUM No. 1

Data Management and Customer Call Center Services

The purpose of this Addendum is to provide revisions to the Data Management and Customer Call Services Request for Proposals (the “RFP”), originally issued on July 23, 2019.

Acknowledgement of this Addendum, as set forth below, must be submitted with your proposal package. If this acknowledgement signature page is not submitted with your proposal, your entire proposal may be considered non-responsive.

RECIEPT IS HEREBY ACKNOWLEDGED OF ADDENDUM NO. 1 TO THE DATA MANAGEMENT AND CUSTOMER CALL CENTER SERVICES RFP

Authorized Company Signature

Printed Name

Company Name

Date

1. Amend Section “RFP Schedule” of the RFP at page 4 as follows (changes in bold):

RFP Schedule	
Release RFP	July 23, 2019
Deadline for Question Submittal	July 26, 2019
Posting of Responses to Questions	July 30, 2019
Proposals Due	August 2, 2019
Contract Negotiations	August 5-13, 2019
Contract Completed	August 14, 2019

2. Amend Section “Proposal Requirements” of the RFP at page 13 to add (changes in bold)”

11. Proposals shall include a proposed contract for evaluation and mark up.