



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0123456789-1

Statement Date: 02/24/2020

Due Date: 03/12/2020

## Service For:

COMMERCIAL CUSTOMER  
1234 MAIN ST  
MONTEREY, CA, 93940

## Your Account Summary

Amount Due on Previous Statement	\$3,531.18
Payment(s) Received Since Last Statement	-3,531.18
Previous Unpaid Balance	\$0.00
Current PG&E Electric Delivery Charges	\$2,060.41
Monterey Bay Community Power Electric Generation Charges	1,121.60
Current PG&E Gas Delivery Charges	976.73

**Total Amount Due by 03/12/2020 \$4,158.74**

## Questions about your bill?

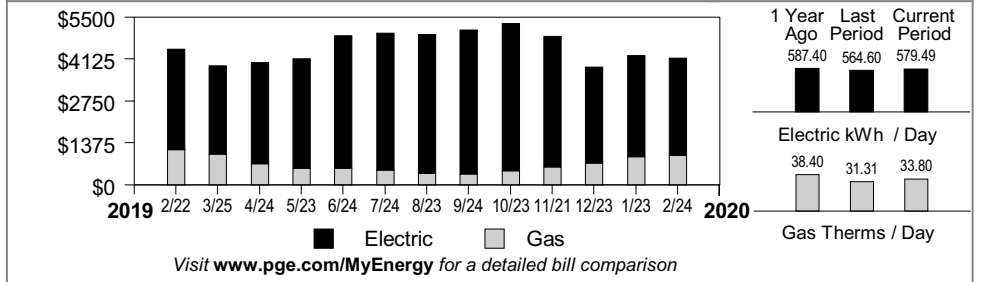
Business Specialist available:  
Mon-Fri: 7am to 6pm  
1-800-468-4743  
www.pge.com/MyEnergy

## Ways To Pay

www.pge.com/waystopay

## Monthly Billing History

### Daily Usage Comparison



## Important Messages

We are working with your third party to bill applicable charges. These charges will appear in subsequent bills.

Please return this portion with your payment. No staples or paper clips. Do not fold. Thank you.

00000111112222233333444445555566666



Account Number:	Due Date:	Total Amount Due:
<b>0123456789-1</b>	<b>03/12/2020</b>	<b>\$4,158.74</b>

Amount Enclosed:

\$

COMMERCIAL CUSTOMER  
1234 MAIN ST  
MONTEREY, CA, 93940

PG&E  
BOX 997300  
SACRAMENTO, CA 95899-7300



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Account No: 0123456789-1  
Statement Date: 02/24/2020  
Due Date: 03/12/2020

## Important Phone Numbers - Monday-Friday 7 a.m.-9 p.m., Saturday 8 a.m.-6 p.m.

### Customer Service (All Languages; Relay Calls Accepted) 1-800-743-5000

#### TTY 7-1-1

Servicio al Cliente en Español (Spanish) 1-800-660-6789  
華語客戶服務 (Chinese) 1-800-893-9555

Dịch vụ khách tiếng Việt (Vietnamese) 1-800-298-8438  
Business Customer Service 1-800-468-4743

#### Rules and rates

You may be eligible for a lower rate. Find out about optional rates or view a complete list of rules and rates, visit [www.pge.com](http://www.pge.com) or call 1-800-743-5000.

**If you believe there is an error on your bill**, please call **1-800-743-5000** to speak with a representative. If you are not satisfied with our response, contact the California Public Utilities Commission (CPUC), Consumer Affairs Branch (CAB), 505 Van Ness Avenue, Room 2003, San Francisco, CA 94102, 1-800-649-7570 or 7-1-1 (8:30 AM to 4:30 PM, Monday through Friday) or by visiting [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/).

To avoid having service turned off while you wait for the outcome of a complaint to the CPUC specifically regarding the accuracy of your bill, please contact CAB for assistance. If your case meets the eligibility criteria, CAB will provide you with instructions on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is under review to keep your service turned on.

**If you are not able to pay your bill**, call PG&E to discuss how we can help. You may qualify for reduced rates under PG&E's CARE program or other special programs and agencies may be available to assist you. You may qualify for PG&E's Energy Savings Assistance Program which is an energy efficiency program for income-qualified residential customers.

#### Important definitions

**Rotating outage blocks** are subject to change without advance notice due to operational conditions.

**Demand charge:** Many non-residential rates include a demand charge. Demand is a measurement of the highest usage of electricity in any single fifteen (or sometimes five) minute period during a monthly billing cycle. Demand is measured in kilowatts (or kW). High demand is usually associated with equipment start-up. By spreading equipment start-ups over a longer period of time, you may be able to lower demand and reduce your demand charges.

**Time-of-use electric** prices are higher every day during afternoons and evenings, and lower at other times of the day. Prices also change by season, with higher prices in the summer and lower prices in the winter.

**DWR bond charge:** Recovers the cost of bonds issued by the Department of Water Resources (DWR) to purchase power to serve electric customers during the California energy crisis. DWR bond charges are collected on behalf of DWR and do not belong to PG&E.

**Power Charge Indifference Adjustment (PCIA):** Ensures that non-exempt customers under PG&E's GT and ECR rate schedules or who purchase electricity (generation) from non-PG&E suppliers pay their share of generation costs.

**Gas Public Purpose Program (PPP) Surcharge.** Used to fund state-mandated gas assistance programs for low-income customers, energy efficiency programs, and public-interest research and development.

Visit [www.pge.com/billexplanation](http://www.pge.com/billexplanation) for more definitions. To view most recent bill inserts including legal or mandated notices, visit [www.pge.com/billinserts](http://www.pge.com/billinserts).

#### Your Electric Charges Breakdown

Transmission	\$419.50
Distribution	712.03
Electric Public Purpose Programs	205.31
Nuclear Decommissioning	15.30
DWR Bond Charge	100.83
Competition Transition Charges (CTC)	19.30
Energy Cost Recovery Amount	-9.91
PCIA	488.51
Taxes and Other	109.54
<b>Total Electric Charges</b>	<b>\$2,060.41</b>

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Please do not mark in box. For system use only.

#### Update My Information (English Only)

Please allow 1-2 billing cycles for changes to take effect

**Account Number: 0123456789-1**

Change my mailing address to: \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP code \_\_\_\_\_

Primary Phone # \_\_\_\_\_ Primary Email \_\_\_\_\_

#### Ways To Pay

- **Online via web or mobile at [www.pge.com/waystopay](http://www.pge.com/waystopay)**
- **By mail:** Send your payment along with this payment stub in the envelope provided.
- **By debit card, Visa, MasterCard, American Express, or Discover:** Call 877-704-8470 at any time. (Our independent service provider charges a fee per transaction.)
- **At a PG&E payment center or local office:** To find a payment center or local office near you, please visit [www.pge.com](http://www.pge.com) or call 800-743-5000. Please bring a copy of your bill with you.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0123456789-1

Statement Date: 02/24/2020

Due Date: 03/12/2020

## Details of PG&E Electric Delivery Charges

01/13/2020 - 02/11/2020 (30 billing days)

Service For: 1234 Main St

Service Agreement ID: 9876543210

Rate Schedule: A10S Medium General Demand-Metered Service

### 01/13/2020 – 02/11/2020

Customer Charge	30 days @ \$4.59959	\$137.99
Demand Charge	41.280000 kW @ \$13.11000	541.18
Energy Charges	17,384.640000 kWh @ \$0.14039	2,440.63
Generation Credit		-1,657.44
Power Charge Indifference Adjustment		488.51
Franchise Fee Surcharge		12.00
City of Monterey Utility Users' Tax (5.000%)		97.54

**Total PG&E Electric Delivery Charges \$2,060.41**

2017 Vintaged Power Charge Indifference Adjustment

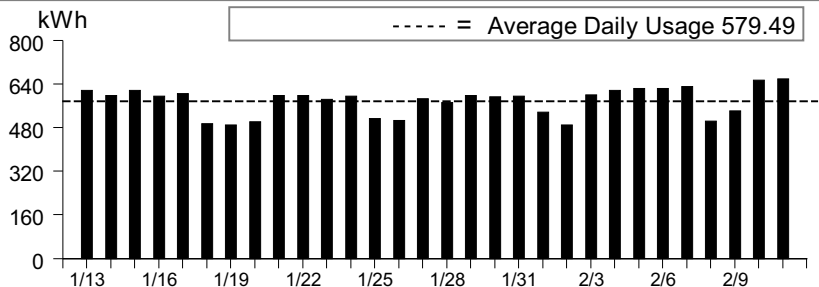
## Service Information

Meter #	0000011111
Total Usage	17,384.640000 kWh
Serial	R
Rotating Outage Block	50

## Additional Messages

**Requested rate change complete** Per your request, we have changed your rate schedule. If you have questions, or would like more information, call **1-800-468-4743**.

### Electric Usage This Period: 17,384.640000 kWh, 30 billing days





# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0123456789-1

Statement Date: 02/24/2020

Due Date: 03/12/2020

## Details of Monterey Bay Community Power Electric Generation Charges

01/13/2020 - 02/11/2020 (30 billing days)

Service For: 1234 MAIN ST

Service Agreement ID: 6789012345 ESP Customer Number: 9876543210

Rate Schedule: MBCETCH1 MBchoice A10S

### 01/13/2020 – 02/11/2020

#### Electric Generation Charges

Energy - Winter - 01/13	10,887.000000	kWh @ \$0.06188	\$673.69
Energy - Winter - 02/01	6,497.640000	kWh @ \$0.05995	389.53
		Net Charges	1,063.22

Energy Commission Tax 5.22

City of Monterey Utility Users' Tax (5.000%) 53.16

**Total Monterey Bay Community Power Electric Generation Charges \$1,121.60**

#### Service Information

Meter # 0000011111  
 Total Usage 17,384.640000 kWh  
 Serial R

For questions regarding charges on this page, please contact:

MONTEREY BAY COMMUNITY POWER  
 1-888-909-6227  
 www.mbcommunitypower.org

#### Additional Messages

##### About Monterey Bay Community Power (MBCP)

Monterey Bay Community Power provides electricity to the counties of Monterey, Santa Cruz, and San Benito entirely from renewable and hydroelectric resources.

##### Understanding MBCP Charges

MBCP is a not-for-profit public agency and sets its rates to be competitive with PG&E. MBCP also provides all customers with periodic rebates for their energy costs. Visit [mbcommunitypower.org](http://mbcommunitypower.org) or call (888) 909-6227 (MBCP) to learn more.

PG&E continues to provide all electric delivery, billing, and gas services for MBCP territory. Please contact PG&E for related issues.



# ENERGY STATEMENT

www.pge.com/MyEnergy

Account No: 0123456789-1  
Statement Date: 02/24/2020  
Due Date: 03/12/2020

## Details of PG&E Gas Delivery Charges

01/14/2020 - 02/12/2020 (30 billing days)

Service For: 1234 MAIN ST  
Service Agreement ID: 9876012345  
Rate Schedule: GNR1 Gas Service to Small Commercial Customers

### 01/14/2020 – 01/31/2020

Customer Charge	18 days @ \$0.95482	\$17.19
Gas Charges		
First 4,000 Therms/month	608.400000 Therms @ \$1.26834	771.66
Gas Procurement Credit <sup>1</sup>		-265.96
Franchise Fee Surcharge		1.45
Gas PPP Surcharge (\$0.05861 /Therm)		35.66
City of Monterey Utility Users' Tax (5.000%)		26.14

### 02/01/2020 – 02/12/2020

Customer Charge	12 days @ \$0.95482	\$11.46
Gas Charges		
First 4,000 Therms/month	405.600000 Therms @ \$1.25774	510.14
Gas Procurement Credit <sup>1</sup>		-173.00
Franchise Fee Surcharge		0.79
Gas PPP Surcharge (\$0.05861 /Therm)		23.77
City of Monterey Utility Users' Tax (5.000%)		17.43

**Total PG&E Gas Delivery Charges \$976.73**

<sup>1</sup> Credits you for the PG&E Gas Usage charge that otherwise would have been included in this rate

## Service Information

Meter #	12345678
Current Meter Reading	82,774
Prior Meter Reading	81,801
Difference	973
Multiplier	1.042427
Total Usage	1,014.000000 Therms
Serial	R

## Gas Procurement Costs (\$/Therm)

01/14/2020 - 01/31/2020	\$0.43714
02/01/2020 - 02/12/2020	\$0.42654

## Additional Messages

**Customer Charge** To help deliver safe, reliable and affordable gas service to your business, PG&E charges a customer fee which is based on your highest average daily gas usage within the past 12 months. For the billing period ending on 03/14/2019, your highest average daily gas usage was 35.2 therms.

## Gas Usage This Period: 1,014.000000 Therms, 30 billing days

