

## Electrify Your Ride 2021/2022 FAQ's

### **BEFORE YOU APPLY**

#### **Q: Is there an option to pre-qualify my application?**

A: There is no pre-qualification pathway. Please follow the directions listed on the [Electrify Your Ride webpage](#) and submit all required documentation when applying for your rebate(s).

#### **Q: How do I know if rebate funds are available?**

A: Central Coast Community Energy has budgeted \$2.85 million for rebates under the FY 21 – 22 Electrify Your Ride program. It is anticipated that this budget will be sufficient for all applications received this program year.

#### **Q: What is considered date of purchase for a vehicle that is ordered online?**

A: Please use the purchase date on the bill of sale document.

#### **Q: What purchase dates are eligible for this program?**

A: Please complete your purchase(s) between October 1, 2021, and November 15, 2022, to be eligible for the Electrify Your Ride program.

### **APPLICATION PROCESS**

#### **Q: How long will it take to receive my rebate?**

A: Please be patient as staff work diligently to process your application. Due to an increase in the number of applications, this may take more than 45 days. Please allow up to 30 days for your check to be delivered to the mailing address provided in your application. For urgent inquiries, please email [programs@3ce.org](mailto:programs@3ce.org).

#### **Q: How do I apply for a rebate?**

A: To apply for a rebate, please visit <https://3cenergy.org/electrifyyourride/> and select which applicant type best applies to you. After carefully reviewing the program walkthrough and eligibility checklists, please select "Apply Now" and upload the required documents to complete your application.

#### **Q: Do I have to apply for all rebates in one application?**

A: No. Applicants may apply for one or more of the four (4) rebates in any desired sequence.

#### **Q: How can I follow-up on the status of my application?**

A: To check the status of your application, please contact Central Coast Community Energy's call center at +1 (888) 909-6227.

#### **Q: How can I get help submitting my supporting documents online?**

A: For assistance with your application, please contact [programs@3ce.org](mailto:programs@3ce.org).

**Q: What if I don't have access to scanner?**

A: If you do not have access to a scanner, please submit a complete, clear and legible photo of your document(s). You may also contact [programs@3ce.org](mailto:programs@3ce.org) or at +1 (888) 909-6227.

**Q: How will CCCE verify my income?**

A: Electrify Your Ride offers increased rebates two (2) Tiers for income qualification. Tier 1 is defined as Income Qualified Residents earning 201% – 400% of the 2022 Federal Poverty Level (FPL). Tier 2 is defined as Income Qualified Residents earning less than 200% of the 2022 Federal Poverty Level (FPL). To qualify for Tier 1, CCCE requires proof of participation in one of the following programs:

1. Clean Vehicle Rebate Project income-qualified incentive (CVRP)
2. Clean Vehicle Assistance Program (CVAP)
3. Low Income Home Energy Assistance Program (LIHEAP)
4. Energy Savings Assistance Program (ESA)
5. Residency in Affordable Housing, Public Housing, or Housing Choice Vouchers (Section 8)
6. CalFresh/SNAP (Food Stamps)
7. Women, Infants, and Children (WIC)
8. CalWORKs (TANF) or Tribal TANF
9. Free or Reduced National School Lunch Program

If you have not applied and/or have not yet been approved for one or more of the rebates from one of the programs listed above, please submit a photo or copy of your most recent paystub. Other eligible documents include participation in retirement or social security benefits.

To qualify for Tier 2, you must be enrolled in CARE and/or FERA with either PG&E or SCE or submit a photo or copy of your most recent paystub. Other eligible documents include participation in retirement or social security benefits.

For more information, please visit <https://3cenergy.org/electrify-your-ride-resident/>.

**VEHICLE ELIGIBILITY**

**Q: Why isn't my vehicle eligible for a rebate?**

A: Used vehicles eight (8) years (2014) or older are not eligible to receive a rebate. Non-income qualified resident applications, including commercial and public agency applications, are not eligible to receive a rebate for a Plug-In Hybrid (PHEV).

**Q: How many rebates can I receive?**

A: All four (4) rebates are limited to one of each per household.

**LEVEL 2 CHARGER ELIGIBILITY**

**Q: How do I know if my EV Charger is eligible?**

A: EV Charger eligibility requirements listed on the [Electrify Your Ride webpage](#) include:

1. Level 2 Charger (requires 240-volt power source).
2. Must be Wi-Fi enabled (“networked”)
3. Must be purchased new (not refurbished).
4. Must be certified by Underwriters Laboratory Inc. (“UL Listed”)

To check if your EV Charger is eligible, please visit <https://homecharging.electricforall.org/home-chargers-incentives-catalog/>.

### **ELECTRIC BIKE ELIGIBILITY**

**Q: If I already received a rebate from CCCE for an electric bike, am I eligible to receive a rebate for another one?**

A: No. CCCE currently offers on e-bike rebate per household.

### **AFTER YOU APPLY**

**Q: How can I track the status of my application?**

A: To check the status of your application, please contact Central Coast Community Energy’s call center at +1 (888) 909-6227.

### **EV READINESS ELIGIBILITY**

**Q: What is EV Readiness?**

A: The EV Readiness rebate is intended to reimburse the majority of costs associated with the cost for materials and labor for electrical work associated with Level 2 EV Charger installation at home or work.

**Q: What are the eligibility requirements for EV Readiness?**

A: EV Charger eligibility requirements listed on the [Electrify Your Ride webpage](#) include:

1. Electrical work must be completed prior to application submittal.
2. The installer must be authorized to perform electrical/installation work, as defined by the Authority Having Jurisdiction (AHJ) building guidelines. Typically, this would be a licensed general contractor or licensed electrical contractor.
3. The work may include materials and labor that occur in anticipation of, or during installation of EV Charger, i.e. receptacles, J-boxes, conduit, smart splitters, electrical service panel upgrades and replacements, etc.