



For billing and service inquiries  
1-800-239-2685  
www.sce.com

# Your electricity bill

**Name on Bill** →

CCCE Customer / Page 1 of 6

**Customer Account**

700000000000

**Date bill prepared**

**SCE Account Number**

**Amount due \$179.03**  
**Due by 01/02/23**

1234 Main Street  
Goleta, CA  
93105

## Your account summary

Previous Balance	\$62.16
Payment Received 11/28/22	-\$62.16
Balance forward	\$0.00
Your new charges	\$179.03

**Total amount you owe by 01/02/23 \$179.03**

## Get a discount on your bill every month

Your income may qualify you for discounted bills through the CARE or FERA program. To enroll or learn more, visit [sce.com/careandfera](http://sce.com/careandfera) or call 1-800-798-5723.

## Recibe un descuento en tu factura cada mes

Si cumples los requisitos de ingresos, podrias recibir descuentos en tus facturas gracias a los programas CARE o FERA. Para inscribirte o obtener mas informacion, visita [sce.com/carefera](http://sce.com/carefera) o llama al 1-800-798-5723.

## Summary of your billing detail

Service account	Service address	Billing period	Your rate	New charges
800000000000	1234 Main Street Goleta, CA	11/08/22 to 12/08/22	TOU-D-5	\$56.60
800000000000	1234 Main Street Goleta, CA	11/08/22 to 12/08/22	TOUD-5-8PM (SCE)	\$122.43
				<b>\$179.03</b>

**Service Account Number**

Please return the payment stub below with your payment and make your check payable to Southern California Edison.  
If you want to pay in person, call 1-800-747-8908 for locations, or you can pay online at [www.sce.com](http://www.sce.com).

(14-574) Tear here

Tear here



Customer account 700000000000  
Please write this number on the memo line of your check. Make your check payable to Southern California Edison.

**Amount due by 01/02/23 \$179.03**

Amount enclosed \$

CCCE Customer  
1234 Main Street  
Goleta, CA, 93105

P.O. BOX 600  
ROSEMEAD, CA 91771-0002

700000000000 0000123 0000000000000123450000012345

## Ways to contact us

<b>Customer service numbers</b>	<i>Relay calls accepted</i>
General Services (U.S. & Canada)	1-800-655-4555
Payments, Extensions or Payment Options	1-800-950-2356
Emergency Services & Outages	1-800-611-1911
California Alternate Rates for Energy (CARE)	1-800-447-6620
Energy Theft Hotline	1-800-227-3901
Hearing & Speech Impaired (TTY)	1-800-352-8580

## Request a large print bill 1-800-655-4555

<b>Multicultural services</b>	
Cambodian / ខ្មែរ	1-800-843-1309
Chinese / 中文	1-800-843-8343
Korean / 한국어	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

**Correspondence:**  
 Southern California Edison  
 P.O. Box 6400  
 Rancho Cucamonga, CA  
 91729-6400  
 www.sce.com

## Important information

### What are my options for paying my bill?

<b>On-line</b>	Pay one-time or recurring on <a href="http://www.sce.com/bill">www.sce.com/bill</a>
<b>Mail-in</b>	Check or Money order
<b>In Person</b>	Authorized payment locations 1-800-747-8908
<b>Phone</b>	QuickCheck 1-800-950-2356
	Debit & credit card * 1-800-254-4123
	*Residential customers only

### Electronic check processing

Your check payment will be processed as a one-time Electronic Fund Transfer (EFT). With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement.

**Rates and applicable rules:** Available at [www.sce.com](http://www.sce.com) or upon request.

### Past due bills

When is my bill past due? It is past due 20 days after the preparation date, which was 12/13/22.

- Reconnecting service that has been disconnected requires a Service Connection payment (non-residential only).
- Unable to pay: If payment arrangements were not extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission.
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit [www.sce.com/safety](http://www.sce.com/safety) or call SCE at 1-800-655-4555.

### What is the Late Payment Charge (LPC)?

0.6% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

### What is a rotating outage?

Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. Your rotating outage group number may change at any time. For more information, visit [www.sce.com/rotating\\_outage](http://www.sce.com/rotating_outage).

### What is the Power Charge Indifference Adjustment (PCIA)?

The PCIA is a charge to ensure that both SCE customers and those who have left SCE service to purchase electricity from other providers pay for the above market costs for electric generation resources that were procured by SCE on their behalf. 'Above market' refers to the difference between what the utility pays for electric generation and current market prices for the sale of those resources.

### Disputed bills

**If you believe there is an error on your bill** or have a question about your service, please call **Southern California Edison (SCE)** customer support at **1-800-655-4555**. If you are not satisfied with SCE's response, submit a complaint to the California Public Utilities Commission (CPUC) at [www.cpuc.ca.gov/complaints/](http://www.cpuc.ca.gov/complaints/). The CPUC's Consumer Affairs Branch (CAB) handles billing and service complaints and can be reached by:

Telephone 1-800-649-7570 (8:30 AM - 4:30 PM, Monday - Friday)  
 Mail CPUC, Consumer Affairs Branch, 505 Van Ness Ave., Room 2003, San Francisco, CA 94102

If you have limitations hearing or speaking, contact the California Relay Service, which is for those needing assistance relaying telephone conversations. Dial 711 or one of the numbers below to be routed to a California Relay Service provider in your preferred mode of communication.

Type of Call	English	Spanish
TTY/VCO/HCO to Voice	1-800-735-2929	1-800-855-3000
Voice to TTY/VCO/HCO	1-800-735-2922	1-800-855-3000
Speech-to-Speech Relay	1-800-854-7784	1-800-854-7784

To avoid having service turned off while waiting for the outcome of a complaint to the CPUC regarding the accuracy of your bill, contact CAB for assistance. If your case meets the eligibility criteria, CAB will instruct you on how to mail a check or money order to be impounded pending resolution of your case. You must continue to pay your current charges while your complaint is reviewed to keep your service turned on.

### Definitions

- **Baseline Credit:** The baseline credit provides reduced electricity rates on electricity used up to the baseline allocation for the region that you live in.
- **CA Climate Credit:** Credit from state effort to fight climate change. Applied monthly to eligible businesses and semi-annually to residents.
- **Wildfire Fund Charge:** Supports the California Wildfire Fund which covers costs associated with catastrophic wildfires, including payment of bonds issued by the California Department of Water Resources (DWR)
- **Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- **SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

To change your contact information or enroll in SCE's payment option, complete the form below and return it in the enclosed envelope.

### Change of mailing address: 7000000000000

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

### Direct Payment (Automatic Debit) Enrollment: 7000000000000

I hereby authorize SCE and my financial institution to automatically deduct my monthly payment from the checking account as shown on my enclosed check, ten calendar days after my bill is mailed.  
 Signature \_\_\_\_\_ Date \_\_\_\_\_

To change your checking account information or to be removed from the Direct Payment program please call SCE at 1-800-655-4555.

**Energy Assistance Fund (EAF):** I want to help people pay their energy bill through EAF. For info visit [www.sce.com/eaf](http://www.sce.com/eaf) or call (800) 205-8596.

Add this amount for EAF \$ \_\_\_\_\_  
 Every Month     One Month only

Select one box only and sign below for EAF: \_\_\_\_\_

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## Things you should know

### **Fixed Recovery Charge**

*SCE has been permitted to issue bonds that enable it to recover more quickly certain costs related to preventing and mitigating catastrophic wildfires. Your bill for electric service includes a Fixed Recovery Charge that has been approved by the CPUC to repay those bonds. The right to recover the Fixed Recovery Charge has been transferred to a separate entity (called the Special Purpose Entity) that issued the bonds and does not belong to SCE. SCE is collecting the Fixed Recovery Charge on behalf of the Special Purpose Entity.*

### **DWR Adjustment**

*This is a refund from the California Department of Water Resources (DWR) relating to the purchase of power during the 2000-2001 energy crisis. The adjustment line item will only appear on bills of customers who previously paid the DWR Bond Charge.*

### **Have you received a past due notice, or are you having difficulty paying your bill?**

*SCE halted collection activities and service disconnections for nonpayment in March 2020 because of the hardships caused by the COVID-19 pandemic. Beginning in October 2022, SCE will resume collection activities for residential customers, including service disconnections for nonpayment. Prior to disconnection, customers will receive a "final notice," which will include their payment due date and the past-due amount required to avoid a service disconnection. For more information on our credit and collection activities, visit [sce.com/collections](https://www.sce.com/collections).*

*SCE recognizes some of our customers may still be facing challenges paying their bills. SCE offers customers a range of assistance options, including payment arrangements and extensions, one-time bill assistance from the Energy Assistance Fund, and debt forgiveness through the Arrearage Management Plan for qualified residential customers enrolled in the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) programs. Additional information is available at [sce.com/billhelp](https://www.sce.com/billhelp).*

**Service account** 8000000000  
**Service address** 1234 Main Street  
 Goleta, CA, 93105

**POD-ID**  
 101000000000000000

**DELIVERY**  
**SOUTHERN CALIFORNIA EDISON**  
 delivers your electricity

**Rotating outage** Group R003

### Your cost varies by time of day



#### Winter cost periods (Oct 01-May 31)

	Weekdays	Weekends & Holidays
Mid peak	5pm - 8pm	5pm - 8pm
Off peak	12am - 8am 8pm - 12am	12am - 8am 8pm - 12am
Super off peak	8am - 5pm	8am - 5pm



#### Usage



#### Avg. cost



#### Total cost

Mid peak		84 kWh	x	\$0.29655	=	\$24.91	
Off peak		351 kWh	x	\$0.25695	=	\$90.19	
Super off peak		113 kWh	x	\$0.23549	=	\$26.61	
		<b>548 kWh</b>				<b>\$141.71</b>	Energy Charges
						<b>-\$19.28</b>	Other credits/charges
						<b>\$122.43</b>	<b>Total</b>

Costs are rounded and include delivery and generation charges only. During season or price changes, averages are used. To view all charges and credits and to calculate your bill, refer to **Details of your new charges**.

### Your past and current electricity usage

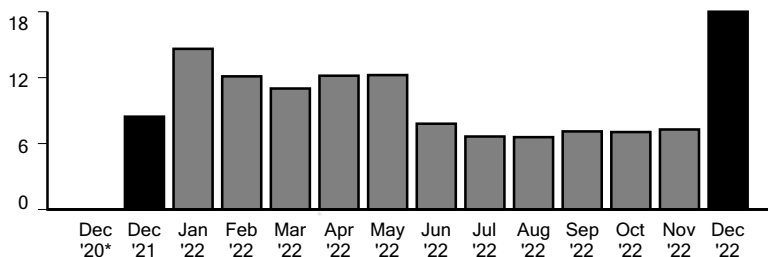
For meter 3000000-1000000 from 11/08/22 to 12/08/22  
**Total electricity you used this month in kWh**

548

Your next billing cycle will end on or about 01/08/23.

#### Your daily average electricity usage (kWh)

2 Years ago: N/A      Last year: 8.32      This year: 17.68



**Your monthly usage may be higher than usual...**  
 Based on your historical usage pattern, your monthly usage is trending higher than normal. As a result, you may notice an increase in your bill. If you would like information on tips and programs that can help you lower your energy usage and your bill, please visit [www.sce.com/billhelper](http://www.sce.com/billhelper).

\* No data available



## Details of your new charges

Your rate: TOUD-5-8PM (SCE)

Billing period: 11/08/22 to 12/08/22 (31 days)

### Delivery charges - Cost to deliver your electricity

Basic charge	31 days x \$0.03100	\$0.96
Baseline credit	341 kWh x -\$0.09086	-\$30.98
Energy-Winter		
Mid peak	84 kWh x \$0.29653	\$24.91
Off peak	351 kWh x \$0.25696	\$90.19
Super off peak	113 kWh x \$0.23553	\$26.61

### Your Delivery charges include:

- \$12.65 transmission charges
- \$79.37 distribution charges
- \$0.05 nuclear decommissioning charges
- \$12.08 public purpose programs charge
- \$6.84 new system generation charge

### CCA cost responsibility surcharge

PCIA	548 kWh x \$0.01308	\$7.17
CCA wildfire fund charge	548 kWh x \$0.00652	\$3.57
DWR adjustment	548 kWh x -\$0.00208	-\$1.14
CTC	548 kWh x -\$0.00019	-\$0.10

### Your overall energy charges include:

- \$1.13 franchise fees

### Other charges or credits

Fixed recovery charge	548 kWh x \$0.00117	\$0.64
Generation Municipal Surcharge		\$0.60

### Additional information:

- Service voltage: 240 volts
- Generation Municipal Surcharge (GMS) factor: 0.009261
- 2021 Vintage CRS

Subtotal of your new charges	\$122.43
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<b>Your new charges</b>	<b>\$122.43</b>
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**Service account** 8000000000  
**Service address** 1234 Main Street  
 Goleta, CA, 93105

**POD-ID**  
 10000000000000000000

**SUPPLY/GENERATION**  
**CENTRAL COAST COMMUNITY ENERGY**  
 supplies your electricity

**Rotating outage** Group R003

## Details of your new charges

### CENTRAL COAST COMMUNITY ENERGY

Your rate: TOU-D-5  
 Service Account: 80000000000  
 Billing period: 11/08/22 to 12/08/22 (31 days)

#### Generation Charges

Generation - Super OfPk - Winter	113.2723 kWh @ 0.05979	\$6.77
Generation - Off-Peak - Winter	351.2262 kWh @ 0.08497	\$29.84
Generation - Mid-Peak - Winter	84.1199 kWh @ 0.23048	\$19.39
Energy Surcharge		\$0.16
Service Charge Adjustment		\$0.44
<b>Sub-Total of CCCE Generation Charges</b>		<b>\$56.60</b>
<b>Your New Charges</b>		<b>\$56.60</b>

## Things you should know

### Central Coast Community Energy Information

You may notice a Service Charge Adjustment on the Central Coast Community Energy portion of your bill. This charge covers uncollected costs for energy services delivered from October 1, 2021 through April 14, 2022. This charge will apply for nine billing cycles. We apologize for any inconvenience. If you have any concerns or questions, please contact our customer service center at 1-877-455-CCCE (2223).